

Program A: Administrative

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

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 AGENCY ID: 01-113 Workforce Commission Office
 PROGRAM ID: Program A: Administrative

1. (KEY) To ensure that state's identified workforce development service providers will have complete data available in the Occupational Information System (OIS), such that at least 50% of service providers will be evaluated on the performance standards adopted by the Workforce Commission.

Strategic Link: This objective is linked to the following Strategic Objectives: (1) Strategic Objective I.1: "The Governor's Office of the Louisiana Workforce Commission will ensure that by June 30, 2006, 99% of the state's identified workforce development service providers will have complete program data available on the Consumer Information Component of the Occupational Information System"; and (2) Strategic Objective I.2: "The Governor's Office of the Workforce Commission, by June 30, 2006, will ensure that 90% of the state's workforce development service providers are being evaluated on the performance standards adopted by the Commission."

Louisiana: Vision 2020 Link: This objective relates to Goal One, Objectives 1.1, and 1.8 of Vision 2020. Goal One is "To be a Learning Enterprise in which all Louisiana businesses, institutions, and citizens are actively engaged in the pursuit of knowledge, and where that knowledge is deployed to improve the competitiveness of businesses, the efficiency of governmental institutions and the quality of life of citizens." Objective 1.1 is "To involve every citizen in a process of lifelong learning.", and Objective 1.8 is "To improve the efficiency and accountability of governmental entities." This objective involves the development of a system that objectively evaluates the performance of the state's education and training programs.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The Occupational Information System consist of three components: (1) Consumer Information component; (2) the Scorecard component; (3) the Occupational Forecasting component. This objective relates to the first two components. The Consumer Information component contains basic information about service providers and the training programs they offer. The Scorecard component contains the performance data on which services providers can be evaluated by consumers as well as policymakers. There are an estimated 475 public and private providers of workforce development services in the state. This figure includes technical college campuses, community colleges, public and private universities and junior colleges, private proprietary schools, barber and beauty schools, public adult education programs, private non-profit associations, and other community-based organizations.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
9937	K	Percentage of service providers included in the Consumer Information Component of the OIS	89.4%	95.0%	98.5%	98.5%	92.8%	92.8%
6103	K	Percentage of service providers included in the Scorecard Component of the OIS	52.0%	49.8%	60.0%	60.0%	50.0%	50.0%
13948	S	Number of training service providers	500	500	500	500	475	475

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2. (KEY) To ensure the full coordination of plans for the delivery of workforce development services and programs in the 8 Labor Market Areas designated by the Governor.

Strategic Link: This objective is linked to the Strategic Objective III.1 which is "To reduce the number of differing allocation areas for the distribution of workforce development services so that by June 30, 2002, coordinated plans for the delivery of workforce development services, including a Youth Development Plan, are being produced in every Labor Market Area, and to ensure that the local and regional workforce investment plans, including the youth Development Plan, are reviewed and updated as required in the Workforce Investment Act.

Louisiana: Vision 2020 Link: This objective is not directly linked to Vision 2020. However, the (8) eight Labor Market Areas established by the Workforce Commission correspond closely to the eight Louisiana Planning Districts established in Vision 2020.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The indicator listed below has been revised over the years as different phases of implementation of this objective have progressed. The first phase was to identify and recommend to the Governor the appropriate number of regions and the geographical configurations for regional planning and coordination of workforce development services. In FY 1999-2000, the Governor approved eight regions as recommended to him by the Commission as Labor Market Areas. In the FY 2000-2001, the objective was to insure that all regions produced coordinated basic regional workforce development plans. The objective for FY 2001-02 is to ensure that the regional plans are updated to include the Youth Development component for which planning and development was recently initiated.. In future years, beginning with FY 2002-03, this objective will be to ensure the continuation, maintenance, and improvement of regional workforce development plans through a statewide planning process directed by the Workforce Commission and a review process by the Commission that ensures that all regional plans adhere to the goals, policies, and objectives of the Louisiana Workforce Commission.

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6104	K	Percentage of designated Labor Market Areas producing coordinated workforce development plans	100%	100%	100%	100%	100%	100%

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3. (KEY) To direct the creation of at least 18 One-Stop Workforce Centers to be operational (providing services) by June 30, 2004, including participation of at least 100% of 19 one-stop partners.

Strategic Link: This operational objective related to the strategic objective III.2: To direct the creation of at least 18 One-Stop Workforce Centers, to be operational (providing services) by June 30, 2006, including participation of at least 98% of nineteen one-stop partners.

Louisiana: Vision 2020 Link: This objective relates to Goal 1, Objective 1.8 of Vision 2020: Goal 1 is "To be a Learning Enterprise in which all Louisiana businesses, institutions, and citizens are actively engaged in the pursuit of knowledge, and where that knowledge is deployed to improve the competitiveness of businesses, the efficiency of governmental institutions and the quality of life of citizens". Objective 1.8 is "To improve the efficiency and accountability of governmental entities". This objective promotes the efficient use of workforce development resources while providing more effective services to the citizens of the state.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The indicator for FY 2000-01 reflected that 18 new local Workforce Investment Boards would be established and each are required by federal Workforce Investment Act to establish at least on One-Stop Workforce Center with certain defined services and required and optional partners. The One-Stop Centers were expected to be in operation at a minimum level of participation (including a varying number of the most easily assimilated one-stop partner agencies or programs) by June 30, 2001. The objective for FY 2001-02 was for each of the 18 One-Stop Centers to achieve at least 75% participation of the 19 potential one-stop partners (i.e. 14 of 19 partners) in the delivery of their respective services in the one-stop center. The objective for FY 2002-03 was set at a minimum of 89.5%, or 17 of 19 potential partners to be involved. The objective for FY 2003-04 is that all 18 of the One-Stop Centers will achieve 100% participation of partners (19 of 19, or 100% of all agencies or programs in operation at the time). Note that the Welfare-to-Work Grant is phased out and it is possible that some other program may not be re-authorized or some new program may come into existence.

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13950	K	Number of One-Stop Workforce Centers achieving 100% participation of one-stop partners	18 ¹	¹	18 ¹	18 ¹	18	18

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4. (KEY) To promote the inclusion of industry-based standards and certifications in secondary and post-secondary programs offering workforce education and training so that 17 certifications are identified and supported by the Commission and its partners by June 30, 2004.

Strategic Link: This operational objective is related to strategic objective IV.2: To promote the inclusion of industry-based standards and certifications in secondary and post-secondary programs offering workforce education and training.

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020, objective 1.6: To have a workforce with the education and skills necessary to work productively in a knowledge-based economy.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: Five certifications were accomplished by June 30, 2000, following the start of this initiative. These were: (1) PTECH - chemical; (2) ASE-NATEF for automotive technician; (3) ProStart for food service; (4) First Responder for emergency medical services; (5) Teacher Cadet for K-12 education. Six more certifications were added by June 30, 2001, including the following: (6) Cisco - network administrator; (7) Certified Internet Webmaster for web design and development; (8) CompTIA A+ certification for personal computer maintenance/repair; (9) MOUS (Microsoft Officer User Specialist) for end-user applications; (10) AWS for welding; and (11) CDA for early childhood development. The target as identified in the Strategic Plan is to add a minimum of three certifications each year through FY 2005-06.

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13956	K	Number of certifications identified and supported by the Louisiana Workforce Commission, partner agencies, and business/industry associations	11	11	14	14	17	17

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5. (KEY) To provide Workforce Development services to 3,200 TANF participants by June 30, 2004.

Strategic Link: This operational objective relates to strategic objective IV.4: To end dependence of needy parents on government benefits by promoting job preparation, work and marriage by providing education and training as well as employment related services to low-income families.

Louisiana: Vision 2020 Link: This objective is linked indirectly to Goal I, Objective 1.4 of Vision 2020, which is "To end functional illiteracy". A major portion of the funding for this objective will be targeted toward improving educational skills of low-income workers and TANF participants.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: This program was begun about midway into FY 2001-02. Initial projections were that 2,100 TANF participants would be enrolled for that first year and an additional 700 in FY 2002-03 for a total of 2,800. Now that the program is well underway, the program personnel have a better feel for participation numbers and the level of utilization for childcare and transportation services. The targets for the current FY 2002-03 will likely be adjusted upward by 300 for both the number of enrollees and the number of employment/education plans (from 2,800 up to 3,100 for each), downward 2,100 to 800 for childcare, upward from 1,470 to 1,755 for transportation, and upward from 16 to 38 for number of upgrade programs. As there are a limited number of potential clients, these numbers are only slightly increased for the FY 2003-04 targets, with the exception of childcare services which will be projected at the same number as the current year adjusted target (800). This program is still developing and learning and these targets may require additional adjustment as the current year experience is realized.

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13951	K	Number (unduplicated) of enrollees in the program	2,300	2,270	2,800	2,800	3,200	3,200
13952	K	Number of employment/education action plans completed	1,725	1,979	2,100	2,100	3,200	3,200
13953	K	Number of students receiving childcare benefits	1,725	329	2,100	2,100	800	800
13954	K	Number of students receiving transportation benefits	1,208	1,571	1,470	1,470	1,920	1,920
13955	K	Number of employee upgrade programs initiated	10	35	16	16	40	40

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6. (KEY) To pilot and develop a common performance measurement system for workforce development programs that will be utilized by at least 7 agencies by June 30, 2004.

Strategic Link: This objective is linked to Strategic Objective IV.3 which is "Pilot and develop a common performance measurement system for workforce development programs that can be used as a Louisiana: Vision 2020 Link: This objective is linked to Goal I, Objective 1.8 of Vision 2020, which is "To improve the efficiency and accountability of governmental agencies".

Children's Budget Link: Not applicable.

Other Link(s): Not applicable.

Explanatory Note: The performance management system under development would utilize the Department of Labor's wage records and data from other existing databases of agencies for determining outcomes for workforce development programs and funding streams, target populations (e.g., youth, adult workers, dislocated workers, inmates, etc.), and for the workforce development system as a whole. The system should be able to produce longer term studies on program outcomes that will assist in the direction and management of the workforce development system and the programs within it.

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New	K	Number of agencies utilizing the performance management system to determine program outcomes	Not applicable	Not applicable	Not applicable	5 ¹	7	7

¹ This performance indicator did not appear under Act 12 of 2001 or Act 13 of 2002 and does not have performance standards for FY 2001-2002 or FY 2002-2003. The value shown for existing performance standard is an estimate of yearend FY 2002-2003 performance not a performance standard.